



Customer Workshop Management Service

Introduction

Lodi provides a project management service to organisations running or planning to run their own vehicle workshops or service programmes. This service includes workshop design and construction, recruitment and training of skilled staff and the installation and maintenance of management systems. Lodi Workshop Management guarantees to significantly reduce fleet operating costs whilst improving vehicle reliability and personnel safety.



Facilities and Equipment

Depending on customer requirements, Lodi will undertake to re-furbish existing workshops or supervise the erection of new facilities to National or International Building and Health & Safety regulations. New or re-furbished facilities will be designed to optimise workshop processes and operating standards. Aspects of build including lighting, climate control, utilisation of space, staff and vehicle movement and access, will be taken into consideration during planning stages.

Workshop efficiency also depends on the correct use of the right equipment. Lodi will use their considerable experience and supplier network to ensure tools and equipment stocked or installed are fit-for-purpose, of high quality and competitively priced.

Sustainability - People and Skills Management

To achieve the aim of sustainable skills development and ensure that high quality standards of repair are maintained, Lodi will provide certificated training and training facilities offering a range of internationally recognised automotive courses at all skill levels. The size and type of training facilities can be tailored to conform to available budgets.

Systems

The right systems are essential for effective workshop management. The Workshop Management System (WMS) developed by Lodi has been designed for all types of service facility ranging from basic field workshops to large fleet maintenance facilities. The system is easy-to-use and effective and controls all activities of the workshop and parts supply. Lodi's WMS is an essential management tool for any service operation. The WMS enables Lodi and the Customer to monitor performance through flexible report management. Reports can be tailored to customer needs and include vehicle histories repair & maintenance costs, downtime, availability, staff records, parts inventory data and many more.

Quality

Lodi's primary objective is to ensure customers receive excellent service, that vehicles are repaired to a consistently high standard and that work is completed on time. To achieve this level of professionalism Lodi combines good people management with strictly controlled work processes. Process management is driven by Lodi's Quality Manual and is applied to all Lodi workshop projects; thus ensuring a consistent and high standard of service from project to project.

FLEET MANAGEMENT
CONSULTANCY

PROCUREMENT & SUPPLY

PROJECT MANAGEMENT

WORKSHOP & MAINTENANCE

Container Workshops

Customer Workshops

Lodi Centres

Vehicle Test and Cert.

FLEET MANAGEMENT SERVICES

Technical Services

Contract Maintenance

Driver Training

Fleet Tracking Systems

Fleet Leasing